



Answers Your Questions!

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What is HCD and Why Should We Care?

HCD stands for Housing and Community Development. It is a California state agency located in Sacramento. Similar to the way California's DMV manages titling and registration for automobiles, HCD manages the **titling and registration** for mobilehomes! HCD also protects residents who live in mobilehomes by **inspecting** mobilehome alterations and mobilehome parks to ensure they are properly maintained, and by enforcing regulations for those who build and sell manufactured homes. HCD implements **standards for housing construction** and maintenance and trains local government inspectors who inspect for health and safety code violations.

HCD **oversees complaints**. If you have a complaint about *health and safety violations* in your park, or the *landlord-tenant rules under the MRL* (Mobilehome Residency Law), you can file your complaint in the Mobilehome Assistance Center, commonly called 'MAC'. Go to hcd.ca.gov and click on Manufactured & Mobilehomes in the menu bar and drop down to Mobilehome Assistance Center. Staff provides information, coordination, referrals, and other assistance to help resolve these complaints. *They do not arbitrate the dispute*. But since GSMOL fought for and passed AB 3066, HCD is the resource to whom you can submit complaints. HCD will then triage disputes of the MRL and can refer qualifying MRL violations to non-profit legal agencies for legal action at no cost to the MH resident.

HCD website is hcd.ca.gov

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